

Agenda

FS Error Reduction Workgroup

9:00 to 1:00

04/22/02

Dane Co. Job Center

Conference Room 12

1819 Aberg Ave., Madison

Note taker:

Tom Prete

Agenda topics

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|---|------------|
| 1. Review Minutes from Last Meeting | Everyone |
| 2. Latest Error Rate Data | Mike |
| 3. Local Agency Error Reduction (Grant Proposals) | Lisa |
| 4. Conference Review | Mike, Lisa |
| 5. Workload Study | Mike |
| 6. FFY 2002 Sanctions | Mike |
| 7. FFY 2002 Reinvestment | Mike |
| 8. Client Education | Everybody |
| 9. Power Point Study | Tom |
| • Initial Page | Marcia |
| • Follow-up Letter | Lisa |
| • Client Survey | Pat W. |
| • "Power" Posters | Staci |
| • Client Advisory Posters | Everyone |
| • 800/Info Phone | Sara |
| 10. Future Projects: | |
| Alerts? | |

11. Next Meeting